

Can I use a VPN with Sage 100 Contractor?

Products

Sage 100 Contractor

Country

North America

Description

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Resolution

This is not a supported network configuration.

A VPN (Virtual Private Network) is a private network that uses a public network such as the Internet to connect remote sites or operators together. Instead of using a dedicated, real-world connection such as leased line, a VPN uses "virtual" connections routed through the Internet from the company's private network to the remote site or employee. This setup is not a supported network configuration due the following reasons:

1. If Sage 100 CRE applications are installed on the remote machine (where you are performing the VPN from) and the data is stored on a server (where you are performing the VPN to), data has to travel back and forth between the two points. Due to the nature of how VPN works, and the nature of its setup of going through an unsecure network such as the Internet (as opposed to going through a secure, dedicated line), this can cause data corruption when the network is interrupted. The unsecure network path is out of your control.
2. Due to the nature of how VPNs work, you may also notice slow performance.

Refer to the Related Resources and Installation guide for information on supported network configurations.

Related resources

System Requirements: Sage 100 Contractor 2014 version 19.8

System Requirements: Sage 100 Contractor 2018

Category

Data and database
Performance

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