

Need help with your business software?

United Solutions, Inc. offers local business support and training programs designed just for you.

Get the most out of your **Sage Master Builder Software** with programs from **United Solutions** that are flexible, accessible and proven.

Our support plans have been exclusively developed to help assist our clients with ongoing training and support.

United Solutions (USI) becomes part of your business family as a resource dedicated to supporting your company. Our support team has extensive knowledge from years of experience working with Sage Master Builder software, accounting procedures and the construction industry.

We get to know you and your business first hand.

Our Support Plans All Provide:

- **Phone & online incident support with United Solutions' support team.**
- **FREE Report Library downloads(\$1,000 value).**
- **One FREE registration to our bi-annual Technology Seminars (\$200 value).**
- **FREE quarterly online Tips & Tricks sessions (\$400 value).**

Support Plan Options from United Solutions:

United Solutions offers the following local options for business support depending on your company's needs:

USI Gold Support Plan Unlimited incidents*	\$995
USI Silver Support Plan Six incidents per year*	\$695
USI Bronze Support Plan Three incidents per year*	\$395

*Please note that an incident is defined as a 15 minute session concerning use of Sage Master Builder software. Incidents that go beyond this timeframe will be billed at the consultant's hourly rate. Any additional charges will be agreed upon before proceeding. If the number of incidents exceed plan allowances, customers will have the option to upgrade their current support plan to a higher level (\$100 upgrade fee). If a company does not have a USI plan, support will be billed at a flat rate of \$100 for the first 15 minutes. Applicable sales tax will be added to all quoted fees.

United Solutions Local Authorized Training Center:

Visit our website at u-s-i.com/classes for a complete list of current class offerings.

United Solutions Online or Onsite Consulting & Implementation:

- \$100-\$150 prepaid hourly rate charge, plus travel expenses.

Sage Master Builder Service Plans:

Companies must be on a current Sage Master Builder Service Plan with Sage Software to receive important annual updates and to use United Solutions' local support.

Success Stories

"When we call United Solutions for Sage Master Builder support we get an answer right away. They always have a solution and are pleasant and understanding to work with. It's a nice feeling to know that when you call USI with a software issue, they are always able solve the problem and your day runs a lot smoother."

- Debbie Brewer, Mas-Con Corp.

"We call United Solutions for Sage Master Builder support because they always have the answers. Even if it's a question that seems simple or that we probably already know the answer to, United Solutions is always patient and very prompt getting back to us. Everyone at United Solutions is wonderful - they know the Sage system inside and out and can always fix any software problems we may have!"

- Terri Carrier, Boss Contractors, Inc.

Visit our web site at u-s-i.com/success to learn how United Solutions has helped companies just like yours.

sage

Authorized Partner

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UNITED SOLUTIONS

Your technology partner to the construction and real estate industries.

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